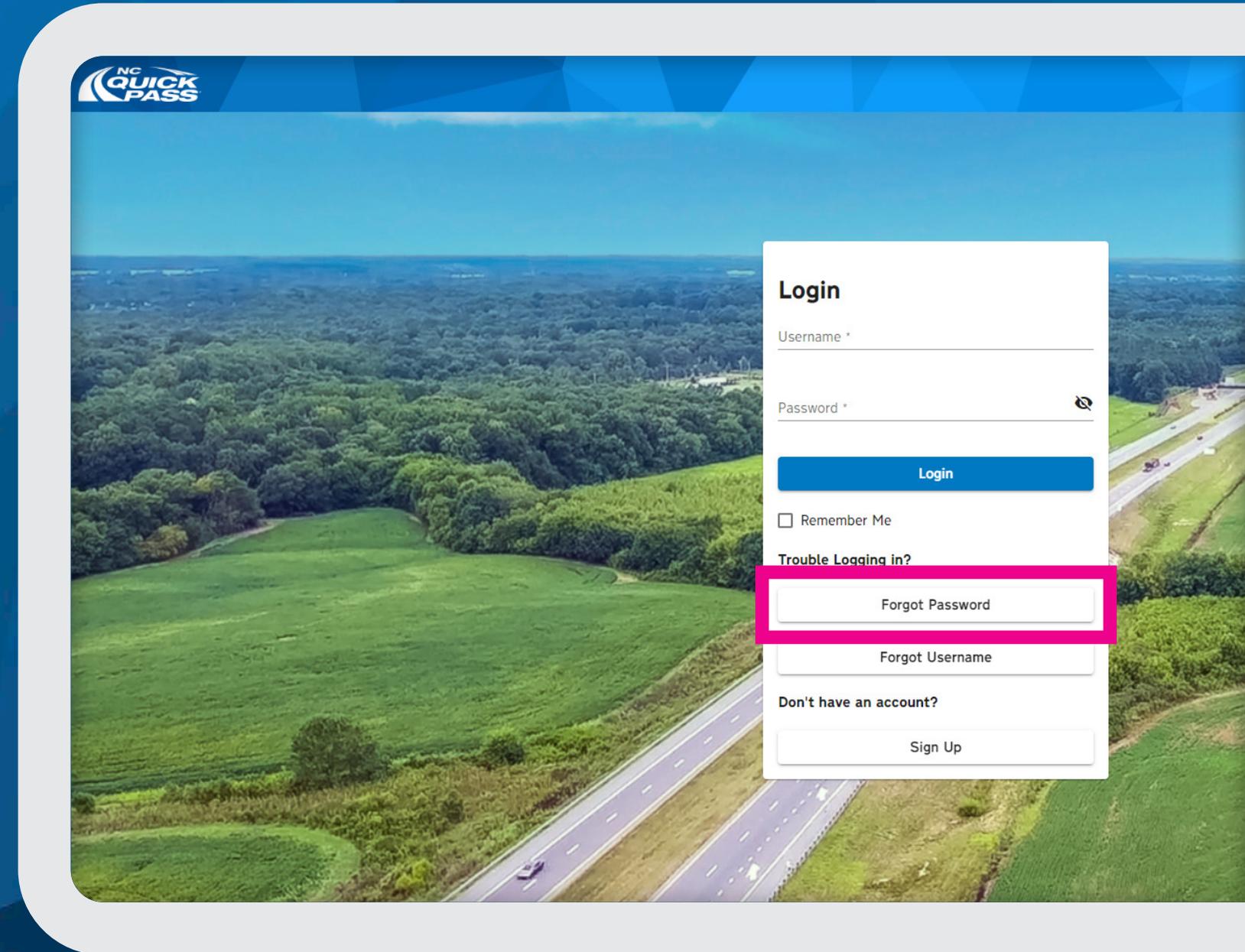


# Forgot Your Password

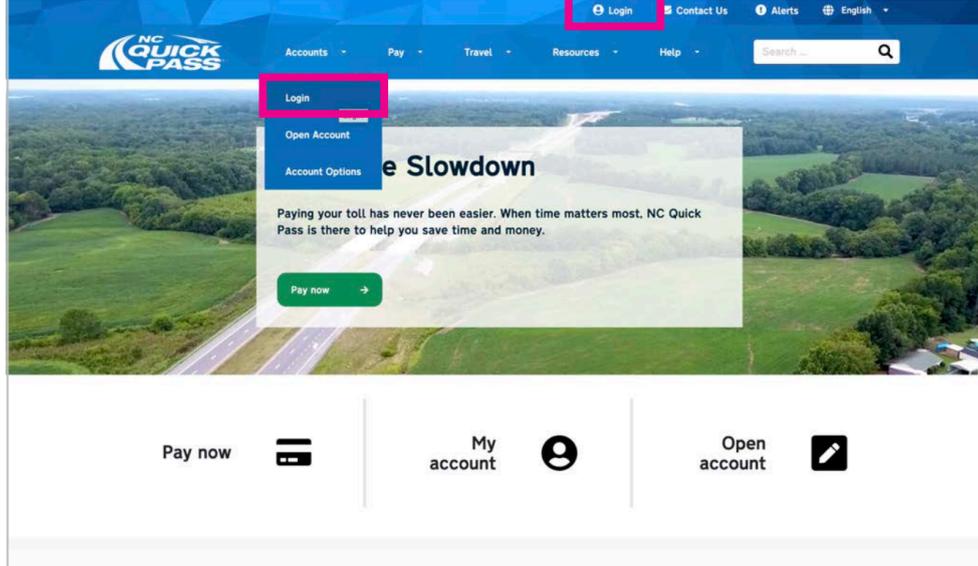
Follow this step-by-step guide on retrieving your password.



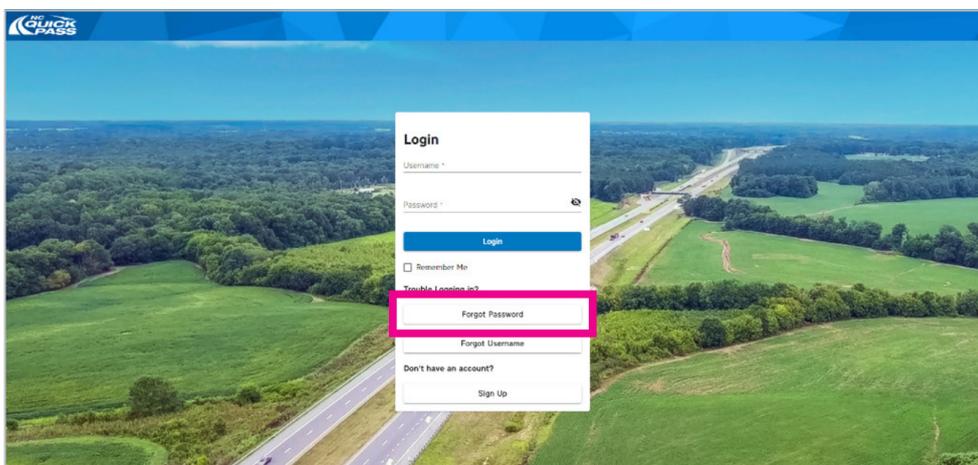
# Forgot Your Password

Follow this step-by-step guide on retrieving your password.

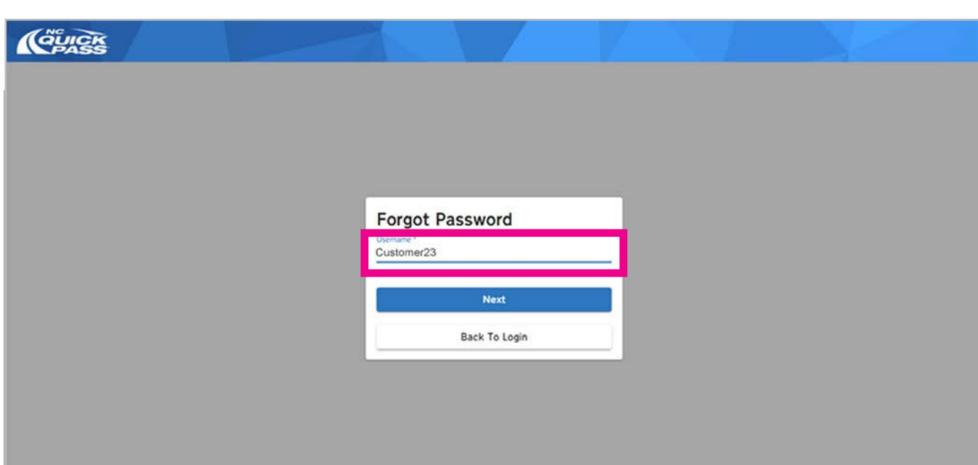
**1** Go to [ncquickpass.com](https://ncquickpass.com) and select **Login**.



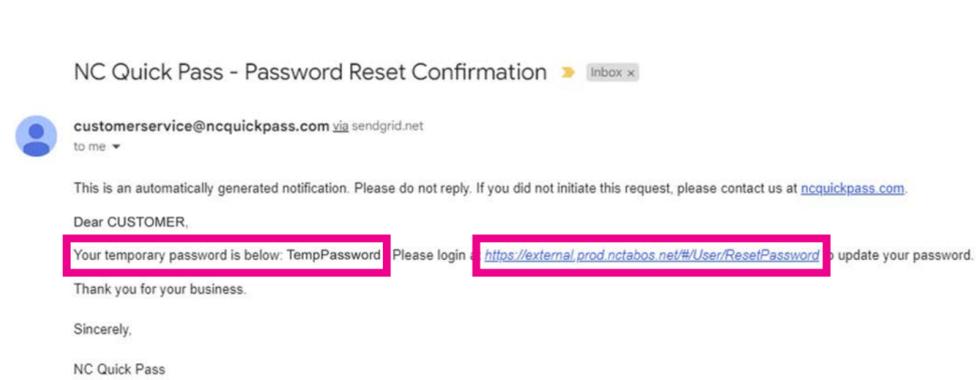
**2** If you forgot the password to your NC Quick Pass account, select **Forgot Password**.



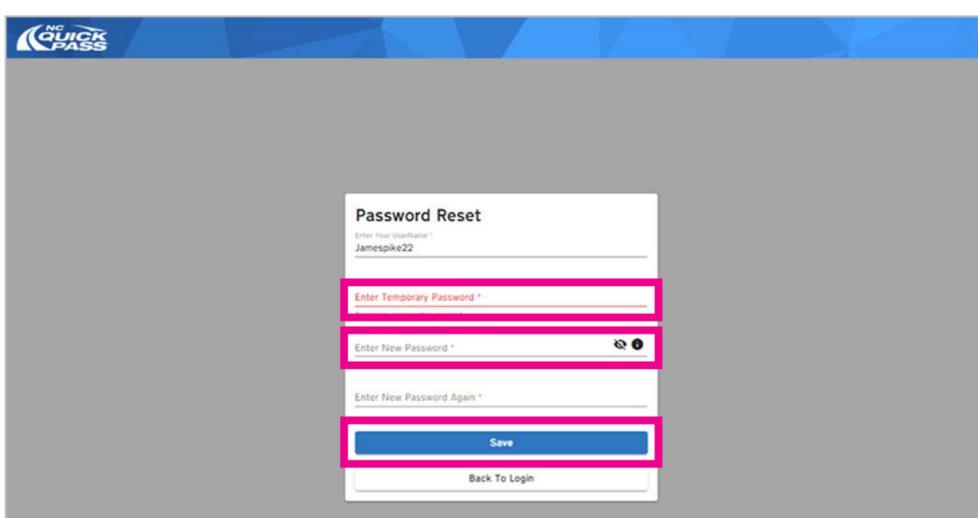
**3** Enter your **Username** and then select **Next**.



**4** NC Quick Pass will send you an email with a temporary password. Click the link to be directed to the “Password Reset” screen.



**5** Once on the Password Reset screen, enter your username and type your temporary password from the email into the **Enter Temporary Password** field. Enter a new password twice in the **Enter New Password** fields. Click **Save** and you're all done.



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