Welcome to NC Quick Pass! You are now one step (well, actually three steps) closer to enjoying savings of up to 35% on tolls in North Carolina!

**Installing your new NC Quick Pass Transponder is as easy as 1-2-3.**
To ensure proper operation, please follow the instructions below and install your new NC Quick Pass transponder on the inside of your windshield.

1. **Determine the correct location for your transponder:**
   - The preferred location is as close to the center and top of your windshield as possible.
   - The top of the transponder should be at least 1/2" away from the roofline. The transponder should also be at least 1/2" from any area where the rearview mirror attaches to the windshield. Please reference the diagram below for proper placement.

2. **Remove the protective backing from the two Velcro fasteners.**
   - Please make sure the interior windshield surface is clean and dry prior to installing your transponder.

3. **Firmly press the transponder against the windshield, confirming the arrows are pointing up.**
   - Maintain pressure for 15 seconds to ensure a good bond.

!? **Need help? Please visit an NC Quick Pass Customer Service Center, and a representative will be happy to verify the proper installation and operation of your transponder.**

Manage your account at [ncquickpass.com](http://ncquickpass.com)

NC Quick Pass Customer Service
Business Hours: Monday – Friday: 9 AM – 5 PM Saturday: 9 AM – 2 PM
Web: www.ncquickpass.com • Phone: 1-877-7MY-PASS (1-877-769-7277) • Fax: (919) 388-3279

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