



# TRANSPONDER INSTALLATION INSTRUCTIONS

Updated: April 2018

**Welcome to NC Quick Pass! You are now one step (well, actually three steps) closer to enjoying savings of up to 35% on tolls in North Carolina!**

## Installing your new NC Quick Pass Transponder is as easy as 1-2-3.

To ensure proper operation, please follow the instructions below to install your new NC Quick Pass transponder to the interior windshield of your vehicle.



- 1 Determine the correct location for your transponder. It should be installed on the interior windshield between the roofline and the stem of the rearview mirror, staying as close to the center and top of the windshield as possible.

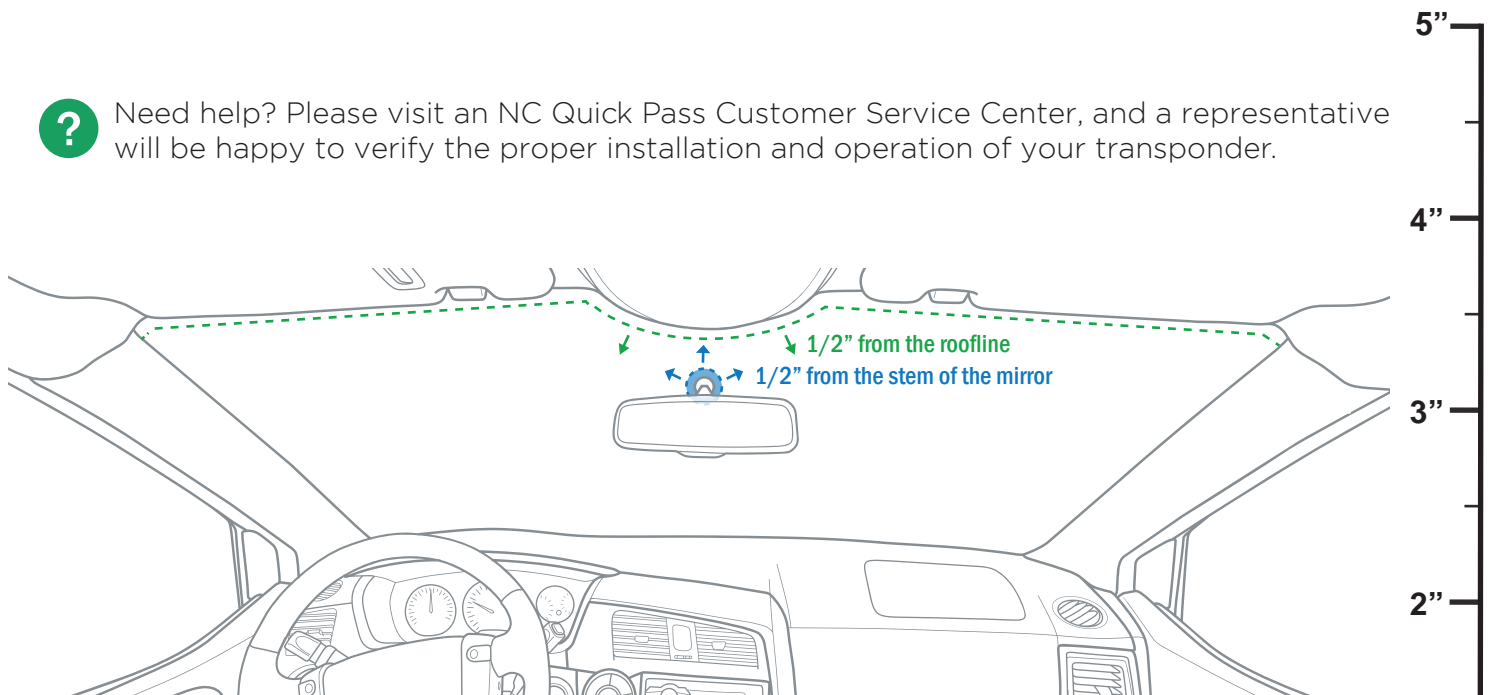
**!** *The top of the transponder should be at least 1/2" but preferably no more than 2" away from the roofline.  
The bottom of the transponder should be at least 1/2" from the stem of the rearview mirror.  
Please reference the diagram below for proper placement.*

- 2 Remove the protective backing from the two Velcro fasteners.

**!** *Please make sure the interior windshield surface is clean and dry prior to installing your transponder.*

- 3 Firmly press the transponder against the windshield in the mounting location chosen, confirming the orientation arrows are pointing upwards. Maintain pressure for 15 seconds to ensure a good bond.

**?** Need help? Please visit an NC Quick Pass Customer Service Center, and a representative will be happy to verify the proper installation and operation of your transponder.



Manage your account at [ncquickpass.com](http://ncquickpass.com)

NC Quick Pass Customer Service Center • 200 Sorrell Grove Church Road, Suite A • Morrisville, NC 27560-9543

Business Hours: Monday – Friday: 9 AM – 5 PM Saturday: 9 AM – 2 PM

Web: [www.ncquickpass.com](http://www.ncquickpass.com) • Phone: 1-877-7MY-PASS (1-877-769-7277) • Fax: (919) 388-3279