Welcome to NC Quick Pass! You are now one step (well, actually three steps) closer to enjoying savings of up to 35% on tolls in North Carolina!

Installing your new NC Quick Pass Transponder is as easy as 1-2-3.

To ensure proper operation, please follow the instructions below to install your new NC Quick Pass transponder to the interior side of your windshield.

1. Determine the correct location for your transponder. It should be installed on the interior side of your windshield between the roofline and the stem of the rearview mirror, staying as close to the center and top of the windshield as possible.

   ! The top of the transponder should be at least 1/2" but preferably no more than 2" away from the roofline. The bottom of the transponder should be at least 1/2" from the stem of the rearview mirror. Please reference the diagram below for proper placement.

2. Remove the protective backing from the two fasteners.

   ! Please make sure the interior windshield surface is clean and dry prior to installing your transponder.

3. Firmly press the transponder against the windshield in the mounting location chosen, confirming the orientation arrows are pointing upwards. Maintain pressure for 15 seconds to ensure it stays in place.

   ? Need help? Please visit an NC Quick Pass Customer Service Center, and a representative will be happy to verify the proper installation and operation of your transponder.

Using Your Transponder for Free High Occupancy Vehicle (HOV) Travel

Before traveling toll-free in the I-77 Express Lanes in North Carolina with three or more occupants in the vehicle, slide the switch on the transponder to the right to set the HOV status. The transponder will beep once and display “HOV ON.”

Please note, your transponder can also be used for free HOV travel in the I-64, I-66 and I-495/I-95 Express Lanes in Virginia when the occupancy requirement is met.

Using your Transponder for Toll Travel

When traveling in the I-77 Express Lanes in North Carolina with less than three occupants in the vehicle, confirm the transponder is switched all the way to the left, so that the "HOV ON" text is covered. When the HOV status is not active, travel in the I-77 Express Lanes will be charged at the posted toll rate. Travel on all other North Carolina, Florida, Georgia and E-ZPass toll facilities will be tolled.

Manage your account at ncquickpass.com

NC Quick Pass Customer Service
Business Hours: Monday – Friday: 9 AM – 5 PM Saturday: 9 AM – 2 PM
Web: www.ncquickpass.com • Phone: 1-877-7MY-PASS (1-877-769-7277) • Fax: (919) 388-3279